

Dining Services Committee
Thurs, Oct 25th @ 3:30 PM
MINUTES

Edited on November 30th after DSC Committee Meeting

Attendees: Landis Brown, Jordan Crews, Tim Hartlieb, Bob Mikus, Jen Evans, Maddisyn Behney, Jessica Koperna, Trey McAuliffe, Jordy Polanco, John Wernega

Minutes from last meeting (Sept 28, 2023) were reviewed and approved.

Discussion:

- Meal Exchange: Since meal exchange has moved to Mund over dinner hours, the number of students using M.E. over dinner has increased.
- TV Monitors: Events such as Fall Fest, potential Super Bowl event, etc. are good ideas to post on the monitors.
- Survey Feedback: Tim shared that survey (Oct 23rd – Nov 2nd) was distributed through direct email.
- Bottle Filler: installation of bottle filler in Mund occurred on Fri, Oct 20th.
- Chicken: Suggestion was made to serve grilled chicken breasts every TWO weeks as opposed to every FOUR weeks in the current menu cycle. Tim mentioned that chicken **tenders** are on the line every week as well.
- Fried Apps: Question arose about serving fried appetizers during the weekend, and whether they might be served during weekdays. These will not be served during weekdays because they cannot be prepared and served quickly enough – there are only 3 fryers. Metz mentioned that 120 pounds of mozzarella sticks were prepared and served to 300 students. The College utilizes 320 pounds of chicken tenders weekly.
- Streamlining Meal Plans: Committee recommended two options for flex -- \$150 and \$300. Students/families can always add additional flex through Metz if needed.
- Programming: 13 students registered for Pumpkin Roll program, but only **3** attended. Thirty-three (33) students registered for the Bingo program, but only 17 attended. The committee discussed how to ensure registrants attend. Suggestions included registration through Red Book that would indicate “No Shows” will be charged for the program.
- App Feedback: Metz asked how to work with students to get “constructive feedback.” Metz and Mikus have dealt with a few students who have submitted feedback unrelated to dining services. This feedback is received by Metz Corporate as well as LVC’s Metz Management team, and the nuisance submissions are wasting a great deal of time.
- Nutritics: Metz reminded students that they can get information through the Nutritics link on the Metz website (carb count, etc.).
- Deli Line: student shared that if entrees are not popular, the deli line “gets slammed.” Metz acknowledged there is a new employee in training at that station. Metz has been working with a Temp Agency to address staffing shortages in this competitive employment environment.
- Menu:
 - Tim asked how to entice students to try new menu items. Would providing a sample portion (in a cup) be effective?
 - Students reported that egg rolls on the weekends were “great!”

- Metz noted that students can always find menus online and sort by needs (i.e., vegan, vegetarian, etc.).
- Tim asked whether hosting a meal with Israeli and Palestinian menu items might be an option to foster support for peace in the current conflict. Students overwhelmingly stated such an idea would be viewed as “too political.”
- Mikus reminded the committee of the annual Thanksgiving Dinner on November 16th.
- Evans reminded the group of Final Exam Week late night treats, especially Monday night breakfast served by Student Affairs staff members.

The meeting adjourned at 4:30 PM.

11.01.23/RLM